



Quality Politics

When serving our clients, we always strive to adhere to the highest standards in the field of occupational health services to support employers, to implement preventive approaches and introduce the principle of continuous improvement in the management of health and safety activities.

We strive for excellence in business, guided by the following principles:

QUALITY FIRST

We are aware that we are responsible for the quality of our services and will always offer the best we are capable of.

ALWAYS HIGH STANDARDS

To provide services that meet or exceed customer requirements and regulatory requirements. To comply with all established rules and procedures, applicable standards and regulatory requirements.

COMMUNICATION

We share this quality policy with our customers, employees, partners and suppliers to take their expectations into account and comply with them.

We encourage all employees to adopt it as their personal commitment.

We are committed to reporting any errors or incidents to stakeholders and building a culture of sharing quality Information.

CONTINUOUS IMPROVEMENT

We strive to become better by constantly learning, sharing and implementing innovations.

To implement this policy, the Management of STM "St. Panteleimon" has developed, implemented and maintains a Training Quality Management System that meets the requirements of the International Standard ISO 9001.

**AS THE CEO OF STM "ST. PANTELEIMON" EOOD, SOFIA, I DECLARE MY
PERSONAL PARTICIPATION AND RESPONSIBILITY FOR THE IMPLEMENTATION
OF THE ANNOUNCED QUALITY POLICY.**

Dr. Vladimir Kostov